

PERF at a Glance provides valuable information

Do your employees understand their PERF benefits? A summary of plan benefits – **PERF at a Glance** – offers clear and concise information to members and employers regarding the two-part PERF benefit. Employers are encouraged to provide new PERF members a copy of this two-page guide at the time of their enrollment. To download a printable copy, click [HERE](#). For a full, printable version of the Member Handbook, please click [HERE](#).

First-ever Employer Handbook now available on PERF Online

PERF's first-ever *Employer Handbook* is now available on PERF Online after months of development and much employer input. The new document provides employers information on interacting with the plan as well as links to Indiana laws and administrative codes that govern PERF. "For years, employers have asked PERF for a handbook to guide them in their interaction with the fund," said PERF Executive Director Terren Magid. "This new handbook reflects extensive customer input and we'll continue to gather suggestions with the help of a [satisfaction survey](#)."

- To view or download the handbook, click [HERE](#).
- To complete a survey to help us improve the handbook, click [HERE](#).

Customer service drive nets results at PERF

Solid performance in customer service resulted in positive quarterly satisfaction survey results at PERF. This information, contained in PERF's quarterly scorecard, was provided to the fund's board of trustees at its Nov. 9 meeting. [Read more](#).

Award recognizes PERF among exclusive group of public pension plans

A commitment to customer service, sound management and effective administration has resulted in PERF being named among an exclusive handful of public pension plans in the nation. [Read more](#).

View the [certificate](#).

PERF taps Leading Edge Investment Advisors to lead emerging manager initiative

PERF has hired minority-owned Leading Edge Investment Advisors as manager of its \$100 million emerging managers initiative. The hiring was approved by PERF's Board of Trustees Nov. 9. [Read more](#).

Last Day in Pay critical to processing

Please remember that it saves you time when you submit to PERF the Last Day in Pay Status and Final Wage Reports during your employees' exit process. This crucial, proactive step to supply us this information at the time your employees leave, helps us to continue to provide exceptional customer service to our members, their families, and to you - our employers. Please let us know if we can do anything to assist you in the process.

Pre-Retirement Workshops help employees' navigate process

PERF continues to mail out Pre-Retirement Workshop mailers to those who may be within 18 months of retirement. This mailer allows members to sign up to learn about the retirement process. To download additional copies of this mailer, click [HERE](#). For a full list of workshops, or to help an employee register to attend a workshop, click [HERE](#). Members may also call us at (888) 526-1687 if they have any questions or need help signing up for a workshop.